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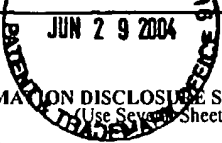
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FORM PTO-1449 (Modified)				U.S. Department of Commerce Patent and Trademark Office		Attorney Docket No.: NUASI-00102		Serial No.: 10/632,649	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use Seven Sheets If Necessary)						Applicants: Carl Schoeneberger et al.			
(37 CFR § 1.98(b))						Filing Date: July 31, 2003		Group Art Unit: 2642663	

U.S. PATENT DOCUMENTS							
Examiner Initials		Serial / Patent Number	Issue Date	Applicant / Patentee	Class	Subclass	Filing Date
MS	AA	5,282,243	01/25/94	Dabbaghi et al.	379	201	11/06/92
MS	AB	6,188,673 B1	02/13/01	Bauer et al.	370	252	09/02/97
MS	AC	6,639,982 B1	10/28/03	Stuart et al.	379	266.03	08/10/00
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OTHER DOCUMENTS (Including Author, Title, Date, Relevant Pages, Place of Publication)		
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Examiner: <i>[Signature]</i>	Date Considered: 8/6/04
EXAMINER: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

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(37 CFR § 1.98(b))				Filing Date: July 31, 2003		Group Art Unit: 26422663	

U.S. PATENT DOCUMENTS							
Examiner Initials		Serial / Patent Number	Issue Date	Applicant / Patentee	Class	Subclass	Filing Date
MS	AA	5,390,295	02/14/95	Bates et al.	395	157	12/20/91
MS	AB	5,491,795	02/13/96	Beaudet et al.	395	159	05/02/94
MS	AC	6,046,741	04/04/00	Hochmuth	345	348	11/21/97
MS	AD	6,225,998 B1	05/01/01	Okita et al.	345	356	12/02/97
MS	AE	6,266,058 B1	07/24/01	Meyer	345	339	09/08/98
MS	AF	6,590,596 B1	07/08/03	Rector	345	810	05/21/99
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FORM PTO-1549
(Modified)U.S. Department of Commerce
Patent and Trademark Office

Attorney Docket No.: NUASI-00102

Serial No.: 10/632,649

INFORMATION DISCLOSURE STATEMENT BY APPLICANT
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Applicants: Carl Schoeneberger et al.

(37 CFR § 1.98(b))

Filing Date: 07/31/03

Group Art Unit: 26422663

U.S. PATENT DOCUMENTS

Examiner Initials	Serial / Patent Number	Issue Date	Applicant / Patentee	Class	Subclass	Filing Date
SAVE AS 3/12/04	AA 6,219,648 B1	04/17/01	Jones et al.	705	8	03/31/98
	AB 6,188,761 B1	02/13/01	Diekmann et al.	379	265	10/22/97
	AC 2003/0193733 A1	10/16/03	Homuth	705	1	04/10/02
	AD 2003/0018702 A1	01/23/03	Broughton et al.	709	202	01/30/01
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Attorney Docket No.: NUASI-00102

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Applicants: Carl Schoeneberger et al.

(37 CFR § 1.98(b))

Filing Date: 07/31/03

Group Art Unit: 2642/463

U.S. PATENT DOCUMENTS

Examiner Initials		Serial / Patent Number	Issue Date	Applicant / Patentee	Class	Subclass	Filing Date
MS	AA	5,613,068	03/18/97	Gregg et al.	395	200.13	06/17/94
MS	AB	6,201,804 B1	03/13/01	Kikinis	370	352	03/09/98
MS	AC	6,212,565 B1	04/03/01	Gupta	709	229	08/26/98
MS	AD	6,377,568 B1	04/23/02	Kelly	370	352	11/19/97
MS	AE	6,434,143 B1	08/13/02	Donovan	370	356	11/08/99
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT
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Applicants: Carl Schoeneberger et al.

(37 CFR § 1.98(b))

Filing Date: 07/31/03

Group Art Unit: 2642 2663

U.S. PATENT DOCUMENTS

Examiner Initials		Serial / Patent Number	Issue Date	Applicant / Patentee	Class	Subclass	Filing Date
MS	AA	6,219,648 B1	04/17/01	Jones et al.	705	8	03/31/98
MS	AB	6,188,761 B1	02/13/01	Dickerman et al.	379	265	10/22/97
MS	AC	2003/0195753 A1	10/16/03	Homuth	705	1	04/10/02
MS	AD	2003/0018702 A1	01/23/03	Broughton et al.	709	202	01/30/01
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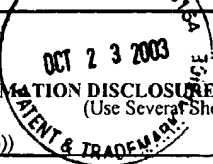
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT <small>(See Instructions on Reverse Side)</small>				Applicant: Carl Schoeneberger et al.		Filing Date: 7/31/03	
(37 CFR § 1.98(b))				Group Art Unit: 2663			

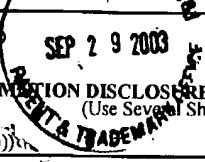
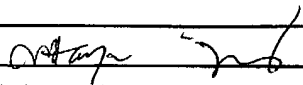
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MS	AA	5,848,143	12/08/98	Andrews et al.	379	219	03/04/96
MS	AB	5,903,642	05/11/99	Schwartz et al.	379	309	09/24/97
MS	AC	6,049,603	04/11/00	Schwartz et al.	379	309	02/02/99
MS	AD	6,094,479	07/25/00	Lindeberg et al.	379	220	05/06/97
MS	AE	6,122,364	09/19/00	Petrunka et al.	379	265	12/02/97
MS	AF	6,542,475 B1	04/01/03	Bala et al.	370	271	08/09/99
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Examiner: <i>Anthony J. [Signature]</i>	Date Considered: 8/6/04
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U.S. PATENT DOCUMENTS									
Examiner Initials	Serial / Patent Number	Issue Date	Applicant / Patentee	Class	Subclass	Filing Date			
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MS	AU	"Declaration of Michael P. Dimitroff", 3 pages							
MS	AV	Dr. D. E. Brown, "The Interaction Center Platform™", Interactive Intelligence, April 6, 2001, pp. 1 of 31							
MS	AW	M. Taylor, "Integrated Versus Unified CTI - What's the Difference?", Interactive Intelligence, http://www.inin.com/news/presscoverage/presscoverage.asp?id=14 , August 2, 2001, pp. 1 of 9							
MS	AX	CosmoCom, "CosmoCall Universe™ Technology Overview", http://www.cosmocom.com/Productinfo/techover.htm , August 2, 2001, pp. 1 of 3							
MS	AY	"Using SNMP to Manage Your Call Center More Efficiently", 2001 Aspect Communication Corporation, 12 pp.							
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Examiner: <i>MS</i>				Date Considered: 8/6/04					
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FOREIGN PATENTS OR PUBLISHED FOREIGN PATENT APPLICATIONS									
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15	AK	EP 1 016 998 A2	05/07/00	EP	G06F	17/60			X
16	AL	WO 99/65214	12/16/99	PCT	H04M	3/46			X
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